



 *multitone*

i-Page™



**“Staff management
with discretion”**

Multitone i-Page

Discreetly message your staff for improved performance

Noise free communication

i-Page is a compact wireless, cost effective, messaging system designed to assist hoteliers communicate with all onsite staff, quickly and with discretion.

Using i-Page your management teams can send an instant instruction to groups of staff, or send a specific instruction to an individual staff member. Examples being, contacting all of your porters to assist with a coach party arriving imminently, or a cleaner needed to clear up a spillage in a public area. Activities essential to maintaining the professional image of your hotel can be organised without disruption to your other guests, as all such requests are sent from a computer screen, and are received by the required staff for them to view and action.

Generating instant messages via a simple to use messaging screen enables you to send clear instructions to staff without using a phone. Your guests no longer hear your front of house staff arranging the day-to-day running requirements of the hotel, activity just seems to quietly happen, allowing your guests to enjoy the relaxed ambiance you have worked hard to create.

Confidence your instruction has been received

You need to know all requests for assistance have been received. i-Page uses radio technology, delivering messages instantly, it is one of the most robust and resilient communication methods available today. Indeed this technology is so resilient it is the option chosen by the Emergency Services. With i-Page there is a record of all messages sent, and to who, so there is never a dispute over which messages have been delivered.



Your i-Page system is specific to you and your premises. It uses your own private network so you are not dependent upon a third party for the external running of your system. You remain in control of your network

Cost containment

Unlike many other communication devices, the costs to your business do not escalate with increased usage of i-Page. After the initial purchase of the system you can transmit as many messages as you need without incurring extra costs. All of the expense is contained in the initial outlay of equipment; there are no day to day running costs or tariffs to be budgeted for.

i-Page– monitoring systems when you can't be there

In addition to communicating with people, i-Page links into your existing fires alarms or property management systems. It can be utilised as a fault monitoring device so you are alerted if equipment, such as freezers or ice-making machines are not functioning as expected

As an example, the freezers in your kitchen need to work within a range of temperatures to keep food at its optimum. Should any freezer go above these pre-defined limits i-Page would alert your duty manager, enabling them to take preventative action by securing the integrity of the contents. This simple usage of i-Page could save your business the cost of replacing the contents of the freezer.

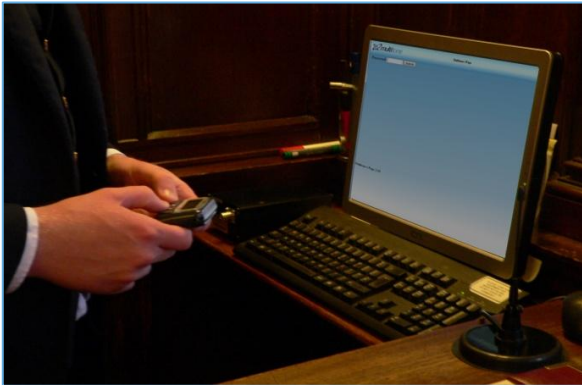


If your reception cannot be manned 24 / 7 i-Page can notify your night staff if guests have arrived, by simply sending them an alert linked to a door alarm or pressure mat. Without any disruptive noise, your staff know where they need to be, even if you are not there to advise.

The uses for i-Page are varied and it can be configured to match your specific requirements.

i-Page – making technology simple

The i-Page system consists of a small central device, a transcoder with antenna; which sits neatly at reception, your office or communications room, a specified number of pagers and software.



Messages are controlled and organised from any computer screen and are sent to small paging units carried by staff. Using i-Page couldn't be simpler, the computer screen, which is the visual interface between the transcoder and the pagers, is designed to be as simple as possible to ensure that your staff become familiar with it and can use it quickly.

The installation of this communication system is very simple and can be completed in under an hour with very little disruption to the running of your premises.

i-Page Key Benefits

- **Discreet messaging to staff** - all functional tasks for staff can be co-ordinated without the ambiance of your hotel being disrupted
Removes any lengthy phone conversations or distractions
- **Single-sourced messaging** – messages to teams of staff can be sent instantaneously, ensuring smooth co-ordination of staff activities
- **Private network** – no obligation to third parties, you control your network
- **Cost containment** – no on-going running costs, or tariffs, irrespective of the amount of usage
- **Can link into your business critical equipment**, such as alarms, refrigeration units, door alarms and alert you if they are not working within defined parameters

- **Help your staff prioritise their communication**
– i-Page is discreet so if staff are already engaged with customers they can continue their dialogue without both parties being distracted by a ringing or vibrating phone
- **i-Page** – messages are succinct, the instruction is not lost in protracted niceties between staff
- **Simple to install**, simple to use

Working with Multitone

The i-Page system can be a stand-alone product or it can be combined with a number of our other products and solutions.



- **Lone Worker systems**
–to provide employee protection for those staff who may have to work alone or are on night duty
- **DECT telephone Systems**
– for your management teams who may wish to have longer dialogue between themselves
- **Alarm and property management systems**
– to give you immediate notification if an alarm is ringing

Contact us

If you would like more information on our range of products or services please call:

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or visit:

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